

Service Competence Center



SCC Mechanics/Mechatronics
Graben-Neudorf

SCC Electronics
Bruchsal

SCC Industrial Gear Units
Bruchsal

The Service Competence Centers introduce themselves

When you choose the innovative and versatile drive technology components from SEW-EURODRIVE, you also have the right to expect first-class service. Our services ensure our products provide a high level of benefit in every phase of the product life cycle, from startup and operation to modernization. We see service as a complete offering, customized to the needs of the application and in direct partnership with our customers.

We aim to excite you! There is no such thing as "not possible" – and this applies to drive technology components from both SEW-EURODRIVE and other manufacturers. Whenever and wherever you need our assistance, our service specialists are always there for you.



Our 24h Service Hotline (0800 SEWHELP / 0800 7394357) is available to provide you with advice and practical assistance during the night, at the weekend and on holidays.

Service Competence Center managers

Head of Service

Bernd Rüdinger



Tel. +49 7251 75-1750
Mobile +49 172 7234345
E-mail bernd.ruedinger@sew-eurodrive.de

Service Electronics

Martin Meergraf



Tel. +49 7251 75-5764
Mobile +49 172 1016676
E-mail martin.meergraf@sew-eurodrive.de

Service Industrial Gear Units

Harald Brosig



Tel. +49 7251 75-1708
Mobile +49 172 7344904
E-mail harald.brosig@sew-eurodrive.de

Service Electromechanics

Bernd Rüdinger (temp.)



Tel. +49 7251 75-1750
Mobile +49 172 7234345
E-mail bernd.ruedinger@sew-eurodrive.de

Our Service Competence Centers (SCCs) focus on the product categories: Electro-mechanics, electronics, and industrial gear units. The specially trained service staff there will deal with your query fast and in full.

Even if you require assistance that crosses these product categories, our Service Competence Centers should still be your first port of call.



Service Competence Center Mechanics/Mechatronics

If you have service-specific queries relating to gearmotors, gear units, motors or mechatronics, this is the place to go! The Service Competence Center is located directly on the premises of our production and logistics plant at our Graben-Neudorf site.

Whether you are looking for parallel-shaft helical, helical-bevel, helical-worm, or helical gear units, MOVIGEAR® or third-party components, you will find your solution here – all the way from consulting and repair to retrofitting. For the subject of repair alone, you can choose from the following options: New-value, function and emergency repair, always designed specifically to meet your needs.

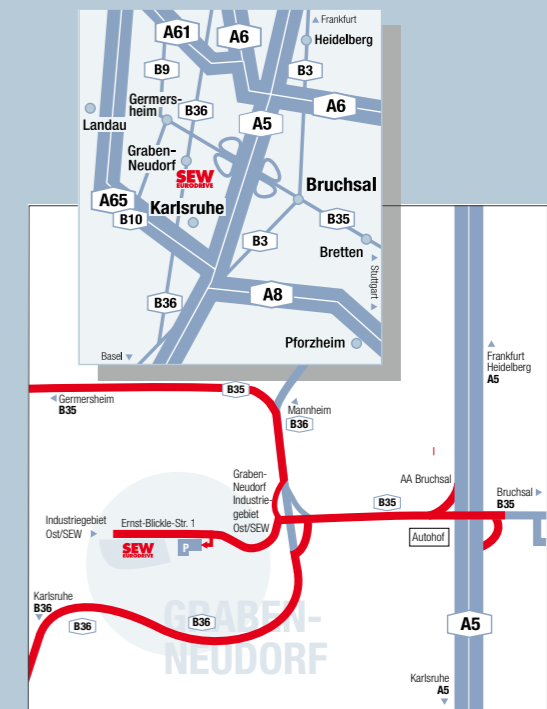


The Service Competence Center has its own workshop area for repairs and express assemblies, along with a parts warehouse to ensure availability of parts for current and no longer active series at any time.

The 24h Service Hotline is also available to enable you to take advantage of these services.

Address / contact / directions:

Service Competence Center Mechanics/Mechatronics
SEW-EURODRIVE GmbH & Co KG
Ernst-Blickle-Straße 1
76676 Graben-Neudorf
Germany
Tel. +49 7251 75-1710
Fax +49 7251 75-1711
scc-mechanik@sew-eurodrive.de



Service Competence Center Electronics

Do you have a query relating to drive electronics, control technology or peripheral components such as control cabinets? Whether you're asking about current components or ones that can no longer be delivered, our service specialists in the SCC Electronics will take care of you.

To ensure we can offer the best possible assistance, this Service Competence Center is integrated into the electronics production plant at our Bruchsal site. Our service technicians can therefore provide you with direct access to the wide-ranging expertise of our development, production and quality management departments.

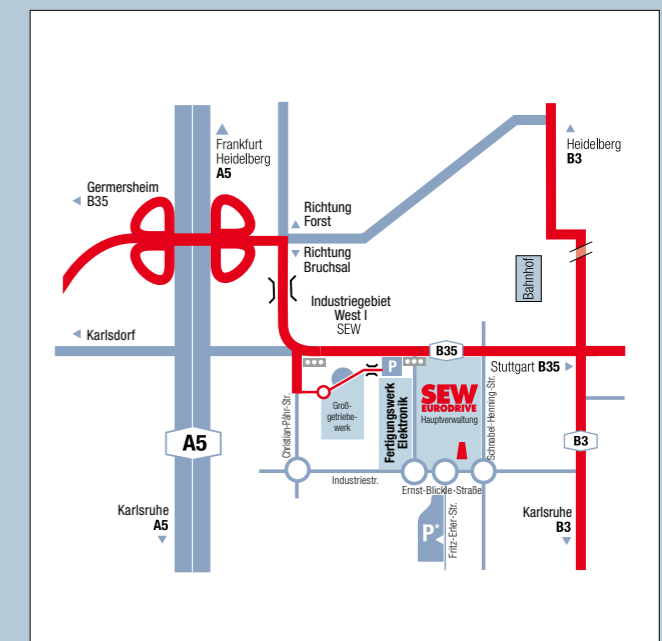


The best thing for you is, you can receive all the solutions you require from a single source, including startup support, spare

part delivery, repairs, application programming, replacing components, control cabinet engineering and modernizing systems.

Address / contact / directions:

Service Competence Center Electronics
SEW-EURODRIVE GmbH & Co KG
Christian-Pähr-Straße 14
76646 Bruchsal
Germany
Tel. +49 7251 75-1780
Fax +49 7251 75-1769
scc-elektronik@sew-eurodrive.de



Service Competence Center Industrial Gear Units

Huge dimensions and massive torque ratings – this is the world of industrial gear units. We offer a Service Competence Center specifically for this product category, too. It is located in SEW-EURODRIVE's plant for large gear units at the Bruchsal site keeping distances short when it comes to processing your query.

We are ready and waiting to handle the full range of service requirements relating to industrial gear units. One of the many services we offer here is checking condition using an inspection scope. This enables us to quickly establish the condition of e.g. gearing components and rolling bearings without any cost-intensive and time-consuming disassembly.

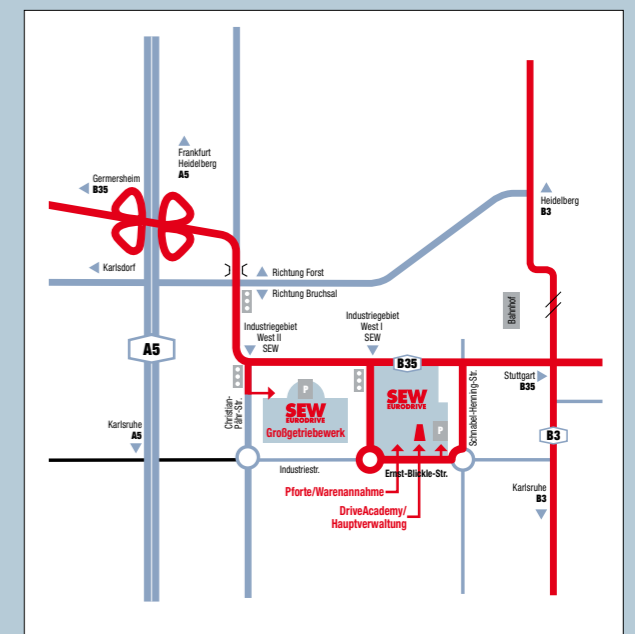


Our service specialists have many years of experience with both SEW products and industrial gear units from other manufacturers.

The immediate proximity to our plant for large gear units ensures fast delivery of stock parts, production of special parts and creation of replacement and drop-in units.

Address / contact / directions:

Service Competence Center Industrial Gear Units
SEW-EURODRIVE GmbH & Co KG
Christian-Pähr-Straße 10
76646 Bruchsal
Germany
Tel. +49 7251 75-3712
Fax +49 7251 75-503712
scc-industriegetriebe@sew-eurodrive.de



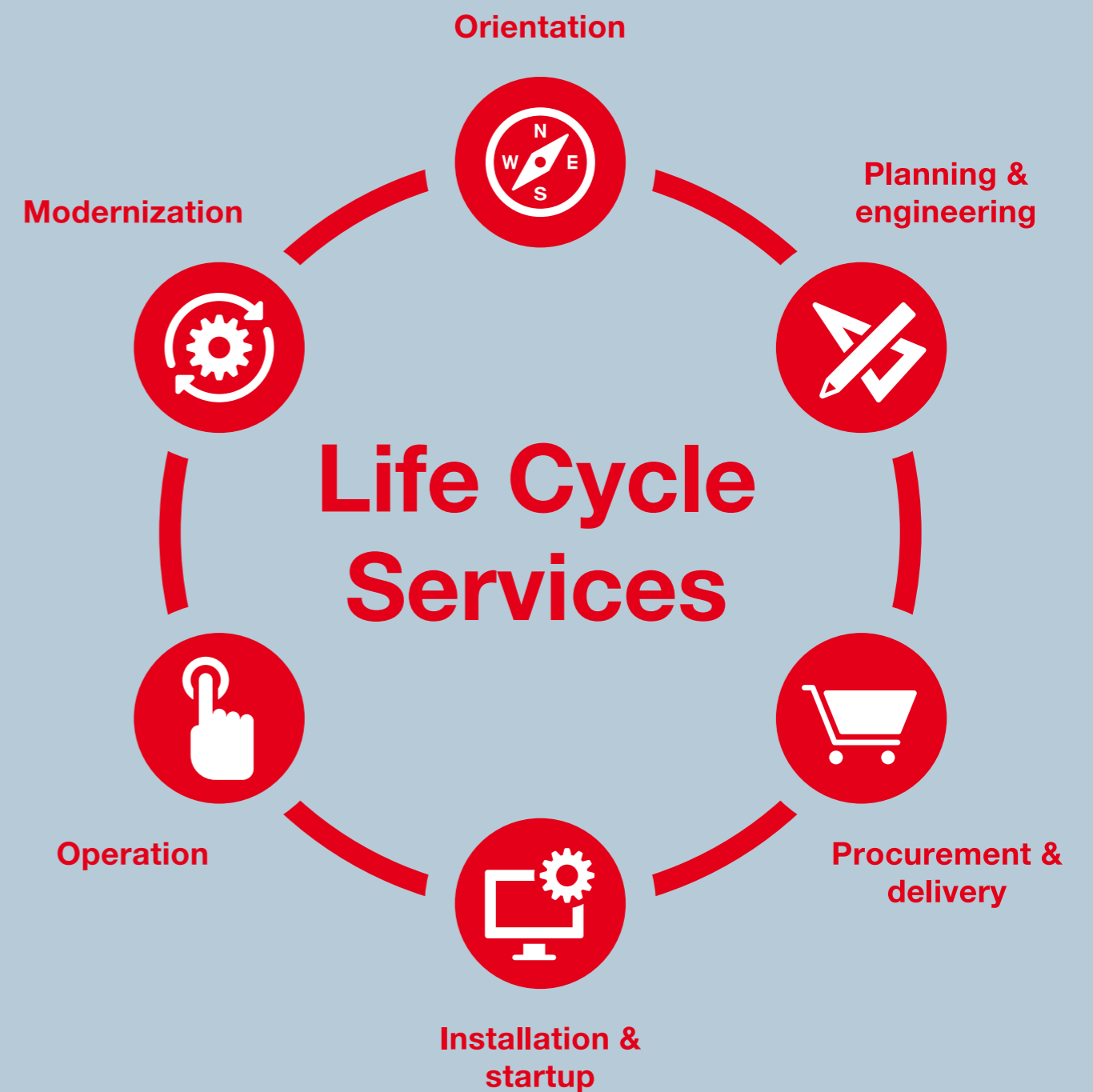
Life Cycle Services

Services along the entire system life cycle

For us at SEW-EURODRIVE, Life Cycle Services encompass services, tools and resources throughout the entire system life cycle. This begins in the initial orientation phase and continues all the way through to the operation and modernization of your machinery and systems. No matter what point in the life cycle you currently find yourself at, we can support you with our well-designed solutions from a single source. As a good partner, we are there for you – so that everything runs smoothly.

A great idea with plenty of benefits:

- Everything from a single source**
 You receive services, tools and resources that are closely linked to our product portfolio – and all from a single source.
- One contact person**
 We are there for you, and show personal commitment. Throughout Germany.
- Reliability**
 You receive dependable, rapid assistance that ensures the reliability of your production processes.
- Expertise and advice**
 You can build on expertise in drive and automation technology going back more than 87 years coupled with customized advice.



Always near you!

Whatever your location in Germany, we're never far away. Our expertise and experience maximize your system availability.

800

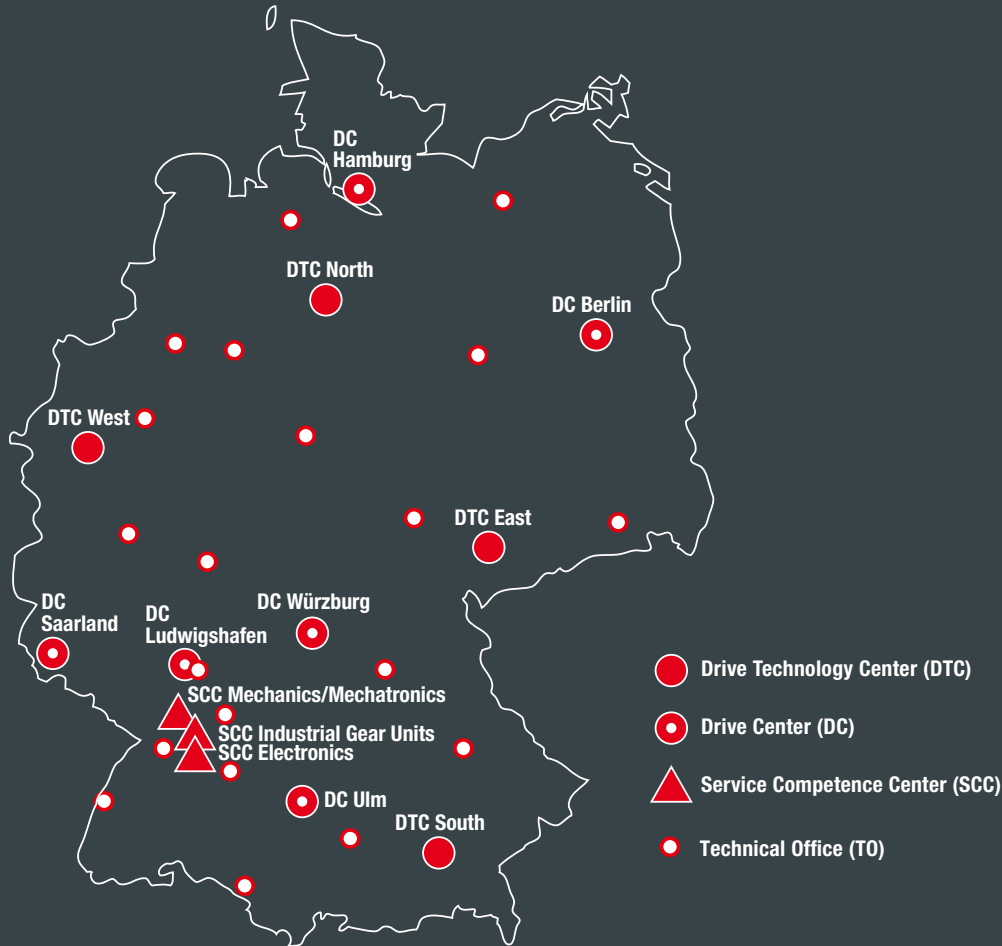
sales and service experts

> 30

services

33

locations



Service Competence Center Mechanics/Mechatronics

Ernst-Blickle-Straße 1 · 76676 Graben-Neudorf
Tel. +49 7251 75-1710 · Fax +49 7251 75-1711
scc-mechanik@sew-eurodrive.de

Service Competence Center Electronics

Ernst-Blickle-Straße 42 · 76646 Bruchsal
Tel. +49 7251 75-1780 · Fax +49 7251 75-1769
scc-elektronik@sew-eurodrive.de

Service Competence Center Industrial Gear Units

Christian-Pähr-Straße 10 · 76646 Bruchsal
Tel. +49 7251 75-3712 · Fax +49 7251 75-503712
scc-industriegetriebe@sew-eurodrive.de

Drive Technology Center North (DTC North)

Alte Ricklinger Straße 43 · 30823 Garbsen (near Hanover)
Tel. +49 5137 8798-330 · Fax +49 5137 8798-555
dtc-nord@sew-eurodrive.de

Drive Technology Center East (DTC East)

Dänkritzer Weg 1 · 08393 Meerane (near Zwickau)
Tel. +49 3764 7606-0 · Fax +49 3764 7606-30
dtc-ost@sew-eurodrive.de

Drive Technology Center South (DTC South)

Domagkstraße 5 · 85551 Kirchheim (near Munich)
Tel. +49 89 90955-210 · Fax +49 89 90955-250
dtc-sued@sew-eurodrive.de

Drive Technology Center West (DTC West)

Siemensstraße 1 · 40764 Langenfeld (near Dusseldorf)
Tel. +49 2173 8507-30 · Fax +49 2173 8507-55
dtc-west@sew-eurodrive.de

Drive Center Berlin (DC Berlin)

Alexander-Meißner-Straße 44 · 12526 Berlin
Tel. +49 30 6331131-30 · Fax +49 30 6331131-36
dc-berlin@sew-eurodrive.de

Drive Center Hamburg (DC Hamburg)

Hasselbinnen 11 · 22869 Schenefeld
Tel. +49 40 298109-60 · Fax +49 40 298109-70
dc-hamburg@sew-eurodrive.de

Drive Center Ludwigshafen (DC Ludwigshafen)

Edisonstraße 15 · 68623 Lampertheim
Tel. +49 7251 75-3759 · Fax +49 7251 75-503759
dc-ludwigshafen@sew-eurodrive.de

Drive Center Saarland (DC Saarland)

Gottlieb-Daimler-Straße 4 · 66773 Schwalbach-Hülzweiler
Tel. +49 6831 48946-10 · Fax +49 6831 48946-13
dc-saarland@sew-eurodrive.de

Drive Center Ulm (DC Ulm)

Dieselstraße 18 · 89160 Dornstadt
Tel. +49 7348 9885-0 · Fax +49 7348 9885-90
dc-ulm@sew-eurodrive.de

Drive Center Würzburg (DC Würzburg)

Nürnberger Straße 118 · 97076 Würzburg-Lengfeld
Tel. +49 931 27886-60 · Fax +49 931 27886-66
dc-wuerzburg@sew-eurodrive.de